



Terms and Conditions

If entering into a contractual purchase of any of our products and or services you are agreeing to the following company terms and conditions.

I. DEFINITIONS AND EFFECT OF CONDITIONS

(a) The Company means Origin Storage Limited a company registered in England and Wales with company number 04117552 and whose head office is at 2-3 The Rutherford Centre, Rutherford Road, Basingstoke, Hampshire, RG24 8PB.

(b) These Conditions shall apply to and be incorporated into every agreement between Origin Storage Limited and any person, firm or company ("The Customer") under which the Company supplies goods or services at the request of the Customer.

(c) These Conditions shall supersede all earlier conditions of the Company.

(d) These Conditions shall take precedence over any conditions of the Customer and shall not be varied without the written consent of a director of the Company.

2. DELIVERY

(a) Any delivery dates quoted whether verbally or otherwise are estimates only and in regard to any such date and time shall not be of the essence.

(b) Delivery of the goods to the Customer's address, loading the goods onto a third party hauler arranged on behalf of the Customer, or delivery to any other place stipulated by the customer (whichever is first) shall constitute delivery and the risk therein shall pass upon such delivery to the Customer.

(c) The Company shall be entitled to make partial deliveries by instalments and these conditions shall apply to each partial delivery.

(d) Deviations in quantity of the goods delivered (representing not more than 5% by value) from that stated in the agreement shall not give the Customer any right to reject the goods or to claim damages and the Customer shall accept and pay at the contract rate for the quantity of goods actually delivered.

3. FRUSTRATION ETC (FORCE MAJEURE)

If the Company is prevented at any time from performing any contractual obligation or if any loss, damage or injury or delay in delivery is occasioned by or due to any cause beyond the Company's control including (but without prejudice to the generality of the foregoing expression) the commission of any criminal act, shortage of goods, act of war (whether declared or not), civil commotion, accident, strikes or lock-outs, Act of God or any restriction imposed by any local municipal or government authority (including Customs Authorities) whether British or foreign, the Company shall be entitled forthwith to determine the contract and to be discharged from all liabilities whatsoever to the Customer and the Company shall not be liable for any such loss, damage, injury or delay as aforesaid, subject to acting reasonably towards the Customer.

4. PRICE

(a) Unless otherwise stated any prices quoted by the Company are:

- (i) exclusive of value added tax and any other taxes;
- (ii) exclusive of carriage packing and insurance.
- (iii) exclusive of any release certificates.



(b) Prices quoted are those current at the time of quotation and the price payable by the Customer shall be that which is current at the time of delivery to the Customer.

(c) Where agreed call offs are not adhered to by the Customer, the Company reserves the right to amend the price structure in accordance with the quantities delivered.

5. PAYMENT

(a) The price is payable on demand but in any case must not be paid later than 30 days from the date the order was accepted by the Company

(b) The Company reserves the right to suspend deliveries where payment is not received in accordance with paragraph (a) of this clause or in accordance with any alternative terms of payment agreed in writing. (c) If the Company is able to deliver some items comprising the goods the subject of an agreement but unable to deliver all such items due to causes beyond its control (including but not limited to the examples referred to in Condition 3 hereof) the Customer shall pay for such items as are delivered in accordance with clause 2.

(e) Any invoice raised for the order of product and a service maintenance are totally divisible. The invoice is totally separate and funds cannot be withheld for the future or part completion of any other order or invoice or set of.

6. TELEPHONED ORDERS

The Company agrees to send to the Customer a written order confirmation of any telephoned orders duly marked with any confirmation reference given.

In the event an error is made processing an order and delivery is duplicated, the Customer must return the goods to the Company within 7 days, and the Company will refund in full all reasonable delivery charges upon the goods being returned.

7. PASSING AND RESERVATION OF TITLE

(a) The risk in the goods shall pass to the Customer on delivery but the ownership and property in the goods shall remain in the Company until full payment has been received. Until such payment the Customer shall not sell or attempt to sell the goods and shall keep the goods separate and marked as belonging to the Company. If the Customer nevertheless does sell the goods then without prejudice to any other right or remedy available to the Company then the beneficial entitlement of the Company shall attach to the proceeds of such sale or to the claim for such proceeds.

(b) As long as the property in the goods remains in the Company, the Company shall have the right to retake possession of the goods (and for that purpose upon any premises occupied by the Customer and the Customer hereby grants the Customer a licence to enter and recover the same).

8. SOFTWARE

(a) Where the goods include software and the Customer has been supplied with the developer's software licence, he shall sign and return it to the Company within 7 days or as specified in said licence (whichever is sooner). In the event that the Customer fails to sign and return the said licence in accordance with (a) above:

- (i) the Customer reserves the right to withhold release of the software.
- (ii) the Company shall nonetheless be entitled to payment in full for the software.

(b) In the absence of the developer's software licence being provided, the Customer agrees to accept a non-exclusive, non-transferable revocable licence to use the software upon the terms of these Conditions with the additional term that the Customer undertakes not to copy (other than as absolutely necessary for normal equipment operation), reproduce, translate, adapt, vary or modify the software nor to communicate the same to any third party without the Company's prior written consent;



9. DRAWINGS ETC

All drawings, descriptive weights, dimensions and the descriptions and illustrations contained in the sales literature and price lists are approximate only and shall not form part of this Agreement. In addition, drawings, technical documents issued either before or after the conclusion of the Agreement for the use or information of the Customer and such other such information as may be supplied to the Customer including specifications shall not be copied, reproduced or communicated to any third party without the Company's prior written consent.

10. LOSS AND DAMAGE IN TRANSIT

The Company will refund the cost of, or at its discretion replace or repair free of charge any of the goods proved to the Company's satisfaction to have been lost or damaged in transit arranged by the Company up to the moment of delivery provided that within 5 days after receipt of goods in the case of damage, or within 10 days of receipt of invoices in the case of loss, the Customer notifies the Company in writing of the occurrence of the damages or loss, and its nature and extent.

11. GUARANTEE

In respect of goods the subject matter of any warranty or guarantee given by the manufacturers of the same, the Company guarantees to the Customer that such goods will be free from defects caused by faulty materials or poor workmanship for the period of the guarantee or warranty given by the manufacturers. Under this warranty the Company will, at its option, either repair or give a replacement of equivalent quality or issue credit to the Customer for any goods found to be defective because of faulty maintenance by the Company or poor workmanship provided that:

- (a) The Company is notified in writing within 7 days of the Customer first discovering any such defects and in any event during the currency of such manufacturers warranty or guarantee
- (b) The defective goods are returned to the Company at the Customer's expense
- (c) examination by the Company of such goods discloses to its satisfaction that such defects exist and have not been caused by misuse, neglect, accident, improper storage installation or handling or by repair or alteration not effected by the Company and
- (d) The Customer shall pay to the Company the reasonable costs (as certified by the Company, or in the event of a dispute, a suitable third party valuer) of any examination of such goods as a result of which the Company denies liability.

12. EXCLUSION OF LIABILITY

(a) Except where provided otherwise in these Conditions, the Company shall be under no liability of whatsoever kind howsoever caused whether or not due to the negligence or wilful default of the Company or its servants or agents arising out of or in connection with the goods. All conditions, warranties or other terms, whether express or implied, statutory or otherwise, are hereby expressly excluded providing that nothing in this paragraph shall exclude or restrict any liability of the Company for death or personal injury resulting from the negligence of the Company or its servants or agents.

(b) In any event, the Company's liability shall be limited to direct loss and not include indirect or consequential loss.

13. RETURNED GOODS & CANCELLATIONS

The Customer shall not return goods or cancel orders without the Company's previous consent. Such consent will not be given where goods have been specially purchased by the Company to meet the Customer's requirements. If the Company gives such consent, it reserves the right to make a cancellation charge.



14. COPYRIGHT, PATENTS, TRADEMARKS AND INTELLECTUAL PROPERTY RIGHTS

(a) The Customer acknowledges that rights in respect of trade marks, trade names, copyrights, patents and other intellectual property rights connected with the goods do not pass to the Customer.

(b) The Customer agrees to indemnify the Company against all liabilities, costs and expenses, which the Company may incur as a result of work done in accordance with the Customer's specifications which involve infringement of any patent or other propriety right.

15. SUB-CONTRACTING

The Company reserves the right to sub-contract any part of any work or supply of any goods or services.

16. CONSTRUCTION AND USE

The Company shall not be responsible for any reasonable adaptations or modifications of any goods in order to conform to statutory requirements not current at the time of the acceptance of order.

17. ASSIGNMENT

The benefit of this agreement may be assigned in whole or in part by the Company without the prior written consent of the Customer. The Customer shall not assign or transfer or purport to assign or transfer the agreement or the benefit thereof to any other person.

18. HEADINGS

The headings of these Conditions are for convenience only and shall have no effect on the interpretation thereof.

19. TERMINATION

The Company shall be entitled by notice in writing summarily to determine any agreement without prejudice to any claim or right the Company may otherwise make or exercise where:

(a) The Customer is in breach of any term, condition or provision of this agreement or required by law;

(b) The Customer shall go into liquidation (except for the purpose of reconstruction) or if any petition or resolution to wind up the Customer shall be presented or if a receiver is appointed of the Customer's undertaking property or assets or if a distress shall be levied upon any of the Customer's property or if the Customer shall commit any act of bankruptcy.

20. JURISDICTION

The agreement shall be governed by and construed in accordance with law and the Courts of England shall have jurisdiction to hear all disputes arising in connection with the agreement.